



5 Courses

**Technical Support  
Fundamentals**

**The Bits and Bytes of  
Computer Networking**

**Operating Systems and You:  
Becoming a Power User**

**System Administration and  
IT Infrastructure Services**

**IT Security: Defense against  
the digital dark arts**



Sep 13, 2020

## Julie Lollis

has successfully completed the online, non-credit Professional Certificate

# Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses.

Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Ben Miller  
Google Systems  
Administrator  
IT Support Professional  
Certificate

IT Support Professional  
Certificate

*Google*

Google

Cindy Quach  
Google Site Reliability  
Engineer  
IT Support Professional  
Certificate

IT Support Professional  
Certificate

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cert/3MNYQ7V8NAHG](https://coursera.org/verify/professional-cert/3MNYQ7V8NAHG)